

Alan is a results-focused leader with a proven track record of success in designing, implementing, and optimizing high-performing solutions across multiple disciplines in financial services and healthcare organizations. Alan brings over 20 years of technical and business operations experience with a focus on user experience and process efficiency. His areas of expertise span strategic planning, software solution delivery, process improvement, value-based reimbursement, data analytics, IT governance, contract negotiation, and policy/procedure management. He leverages data-driven insights and technology to enhance accuracy and efficiency, fostering collaboration across cross-functional teams and building strong relationships with physicians and providers.

Alan has held key leadership roles in financial and healthcare organizations spanning risk management, asset management, human resources, and risk adjustment. Originally from Edinburgh, Scotland, Alan now lives in Pittsburgh, PA with his wife Jess and his boston terrier Boggins. He holds BSc in Business Computing from Robert Gordon University and is a certified Project Management Professional (PMP).