



Oh behalf of KeyHIE we hope that all of you are staying safe and healthy as we still find ourselves in the midst of the COVID-19 pandemic. KeyHIE is thankful to be able to play a vital role in the effort to combat this public health crisis. As a result, we have not only elected to postpone our annual User Group Conference from April to October of this year, but will be featuring the content in a virtual format for the first time ever. Please check out what is included in this Summer issue:

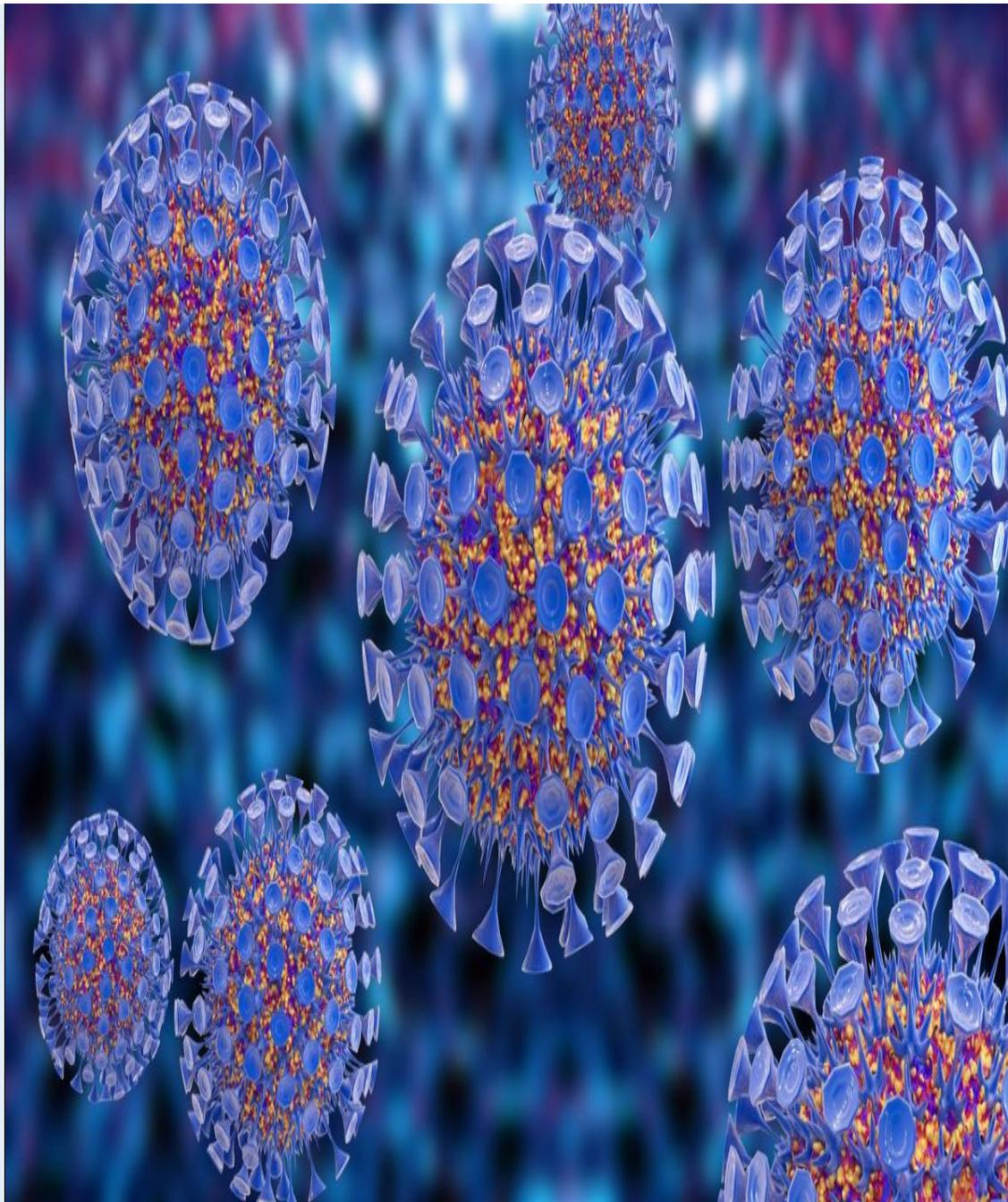
- [New KeyHIE Participants](#)

- [KeyHIE's Continued Response to COVID-19](#)
 - [KeyHIE's COVID-19 Efforts Featured](#)
 - [Video from NextGate Webinar Now Available](#)
 - [Announcing KeyHIE Bridges](#)
 - [2020 KeyHIE User Group Goes Virtual](#)
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[Welcome New KeyHIE Participants!](#)

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KeyHIE Updates



KeyHIE Continues its Efforts to Fight COVID-19

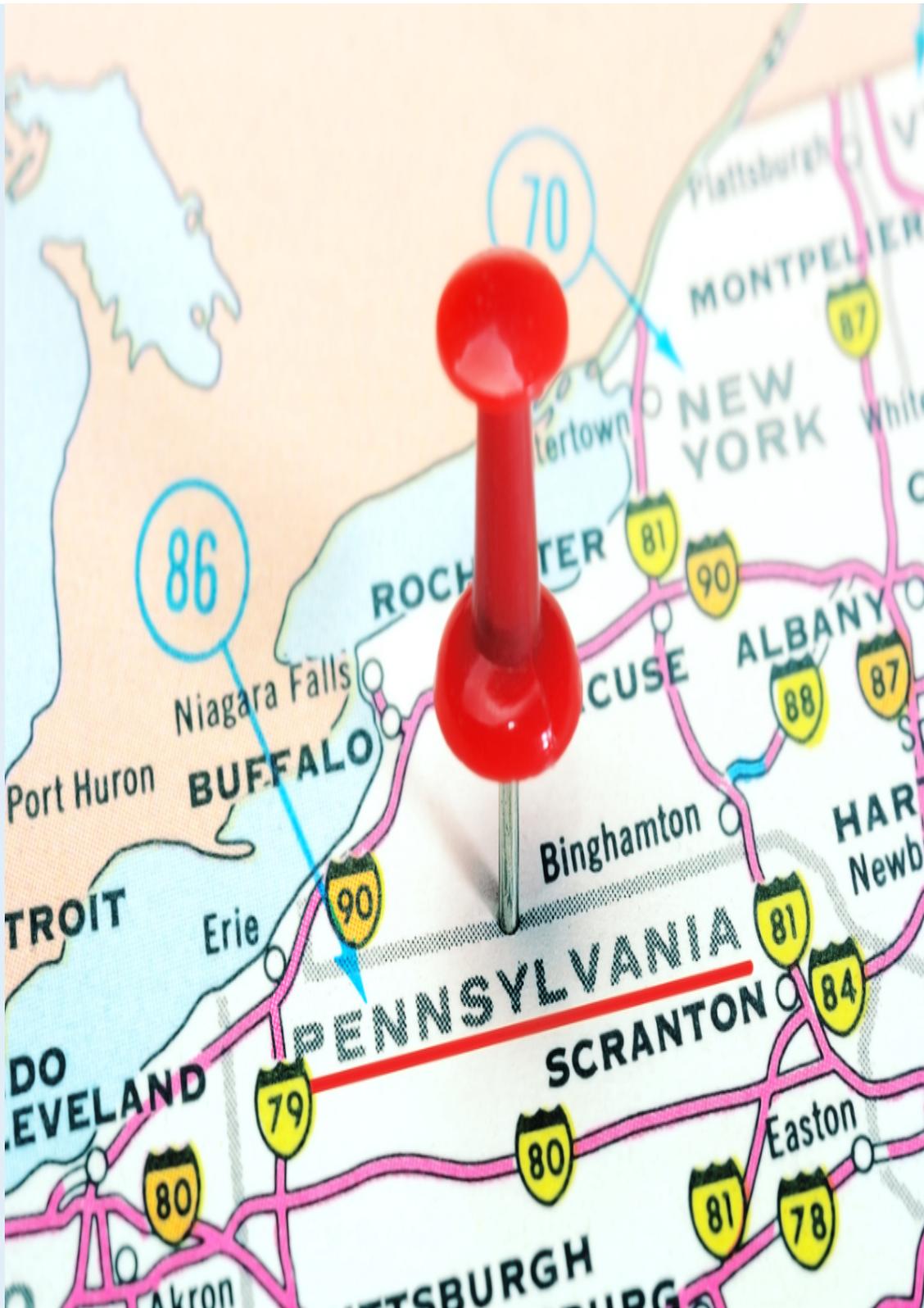
As the COVID-19 pandemic continues to affect almost every aspect of our

lives, KeyHIE continues to play a vital role in combating the spread of the virus. KeyHIE-developed COVID-19 dashboards displaying statistics and graphs of the virus's progression serve as real-time decision making tools for both the Commonwealth of Pennsylvania and Geisinger. This information allows leaders to appropriately allocate resources and plan the best course of action to meet the needs of both COVID-19 patients and the general public.

KeyHIE is also partnering with our Participants to submit public health reporting data and COVID-19 information to the Pennsylvania Department of Health. Through our connection with the Commonwealth, we are able to streamline the process of automating COVID-19 reporting for hospitals systems.

KeyHIE continues to offer COVID-specific notifications to our Participants to assist with patient follow-up and planning. Please feel free to contact us at KeyHIEAdmin@KeyHIE.org if you are interested in receiving these notifications.

KeyHIE Featured in Healthcare Innovation Article on Pennsylvania's COVID-19 Response



A recent article from HealthCare Innovation focused on the unique role that HIEs such as KeyHIE can have in a public health emergency like COVID. In

particular, it highlighted KeyHIE's work with Orion and Allegheny Health Network to rapidly implement the COVID-19 reporting required by the Commonwealth of Pennsylvania. With assistance from both KeyHIE and Orion, Allegheny was able to go live with their COVID-19 reporting in just five days.

In addition, the article also detailed KeyHIE's efforts to map out the impact that COVID is having across the state. In response to these heat maps, KeyHIE Participants were able to take advantage of the information available in KeyHIE to augment their own. According to KeyHIE's Senior Director Kim Chaundy,

“A lot of the HIE’s member organizations began using this data to predict where the next hotspots would be in their respective communities. From there, providers were able to proactively set up treatment centers to care for potential COVID patients in an isolated manner rather than expose those patients inside an ER.”

Be sure to check out the rest of the article [here!](#)

**[Video Available for NextGate COVID-19
Webinar Featuring KeyHIE's Kim Chaundy](#)**

The HIE Playbook for Overcoming Data Challenges During the Pandemic



Kevin Conway
NEHII



Cody Johansen
UHIN



Bill Pearch
healthConnect Alaska



Kim Chaundy
KeyHIE



On April 21st, 2020 NextGate hosted a webinar offering participants additional information regarding state and regional HIE efforts to combat COVID-19. This webinar from NextGate and eHealth Initiative included leadership from four leading Health Information Exchanges across the United States, and featured KeyHIE Senior Director Kim Chaundy. Topics included efforts to deliver real-time point of care data, facilitating regional and statewide coordination, and improved public health reporting.

The webinar addressed how the featured HIEs solved various data challenges such as aggregation, patient identification, and interoperability to report and track COVID-19 in their respective communities. Panelists shared their emergency response efforts, best practices, and current/future challenges in managing and monitoring the outbreak. If you missed the webinar on April 21st, please be sure to check out the video [here](#).

KeyHIE Offers New Service Line with KeyHIE Bridges



KeyHIE is excited to introduce a brand new service line called KeyHIE Bridges. This service provides the ability to connect internal systems within hospitals. By utilizing KeyHIE Bridges, hospitals are able to integrate their internal systems while sharing data with the community. Bridges also complements our vision to achieve maximum interoperability while keeping participant costs low.

KeyHIE Bridges accomplishes data sharing across systems based on business rules.

KeyHIE Bridges support following use cases:

- Normalizing Patient demographic across multiple feeds
- Data sharing based on business use cases
- Facilitating data sharing across the community

If you would like to learn more about KeyHIE Bridges, please contact us at KeyHIEAdmin@KeyHIE.org.

2020 KeyHIE User Group Goes Virtual



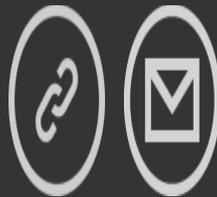
Please Save the Date!!!

As many of you know, KeyHIE elected to postpone our annual User Group until **October 7, 2020** due to COVID-19. This year's event will still be held on that date, but will happen in a virtual format with online presenters. This revamped 2020 Conference will feature the following:

- Engaging speakers
- Patient success stories

- TEFCA Information
- Information from State leaders
- Live Question & Answer

Although we cannot meet in person this year, we look forward to having all of you take part in this year's event, so if you have not registered previously, be sure to register [here!](#)



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